

Provider Inspection Summary

For the period 06/01/2003 to 05/31/2006
Community Based Residential Facility
CLASS CNA (NONAMBULATORY)

Facility Information

Facility Name: NORTH HAVEN (0008672)

Address: 2301 EAGLE SUMMIT, STEVENS POINT, WI 54481

License Status: REGULAR

Licensed/Certified/Registered 04/01/2000

Regional Office: NORTHERN REGION (RHINELANDER), (715) 365-2800

Survey History

Survey ID: 0096064 **End Date:** 11/15/2005 **Type:** OTHER **Purpose:** COMPLAINT

Results: STATEMENT OF DEFICIENCY ISSUED

Statement of Deficiency: #10009486 Served 12/16/2005

Deficiencies Cited

83.13(1)

83.35(3)(b)

Subject Area

PERSONNEL-JOB DESCRIPTIONS

MENU DATED AND KEPT ON FILE

Compliance
Verified

Corrected

Survey ID: 0095063 **End Date:** 05/20/2005 **Type:** STANDARD **Purpose:** SURVEY/COMPLAINT/SELF REPORT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0094910 **End Date:** 04/22/2005 **Type:** OTHER **Purpose:** COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

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Survey ID: 0094920 End Date: 04/14/2005 Type: OTHER Purpose: COMPLAINT

Results: ENFORCEMENT ACTION

Statement of Deficiency: #10009417 Served 05/26/2005

<u>Deficiencies Cited</u>	<u>Subject Area</u>	<u>Compliance Verified</u>	<u>Corrected</u>
83.19(1)(a)	PARTIES TO BE NOTIFIED		
83.21(4)(o)	MEDICATIONS		
83.21(4)(p)	PROMPT AND ADEQUATE TREATMENT		

Survey ID: 0094220 End Date: 02/07/2005 Type: OTHER Purpose: COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0092360 End Date: 03/26/2004 Type: OTHER Purpose: COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0090778 End Date: 06/05/2003 Type: STANDARD Purpose: SURVEY/COMPLAINT

Results: ENFORCEMENT ACTION

Statement of Deficiency: #10005207 Served 08/12/2003

<u>Deficiencies Cited</u>	<u>Subject Area</u>	<u>Compliance Verified</u>	<u>Corrected</u>
83.16(1)	ADMISSIONS AGREEMENT		
83.32(2)(c)1	ANNUAL EVALUATION-PARTICIPATION		
83.42(3)(e)	QUARTERLY FIRE DRILLS		
83.42(3)(f)	SLEEPING HOURS EVACUATION DRILL		
83.53(2)(a)	DOORS EXCEPT PATIO DOORS		

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Enforcement History

Date: 05/24/2005 SOD #10009417 Appealed: No

Sanctions

COMPLY WITH DEPARTMENT PLAN OF CORRECTION
COMPLY WITH REQUIREMENT
FORFEITURE---83.21(4)(o)
FORFEITURE---83.21(4)(p)

Date: 08/11/2003 SOD #10005207 Appealed: No

Sanctions

OTHER SANCTION

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CLASS CNA (NONAMBULATORY)

Complaint History

Date Complaint Received: 10/13/2005

Date Investigation Completed: 11/15/2005

Subject Area(s)

RESIDENT BEHAVIOR/FACILITY PRACTICE
HOMELIKE ENVIRONMENT & CLEANLINESS
NUTRITION & FOOD SERVICES
ADMINISTRATION
STAFF TRAINING AND PROFICIENCY

Result

NOT SUBSTANTIATED
NOT SUBSTANTIATED
SUBSTANTIATED
SUBSTANTIATED
NOT SUBSTANTIATED

SOD #

10009486
10009486

Date Complaint Received: 04/22/2005

Date Investigation Completed: 05/20/2005

Subject Area(s)

RESIDENT BEHAVIOR/FACILITY PRACTICE
STAFF ADEQUACY

Result

NOT SUBSTANTIATED
SUBSTANTIATED

SOD #

NOT RECORDED

Date Complaint Received: 03/02/2005

Date Investigation Completed: 04/12/2005

Subject Area(s)

RESIDENT BEHAVIOR/FACILITY PRACTICE
ADMISSION, TRANSFER & DISCHARGE
PROGRAM SERVICES

Result

SUBSTANTIATED
NOT SUBSTANTIATED
SUBSTANTIATED

SOD #

NOT RECORDED
NOT RECORDED

Date Complaint Received: 02/24/2005

Date Investigation Completed: 04/12/2005

Subject Area(s)

RESIDENT BEHAVIOR/FACILITY PRACTICE
ADMISSION, TRANSFER & DISCHARGE
PROGRAM SERVICES

Result

SUBSTANTIATED
NOT SUBSTANTIATED
SUBSTANTIATED

SOD #

NOT RECORDED
NOT RECORDED

Date Complaint Received: 02/03/2005

Date Investigation Completed: 04/19/2005

Subject Area(s)

RESIDENT BEHAVIOR/FACILITY PRACTICE
PROGRAM SERVICES

Result

NOT SUBSTANTIATED
NOT SUBSTANTIATED

SOD #

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Date Complaint Received: 01/31/2005

Date Investigation Completed: 04/14/2005

<u>Subject Area(s)</u>	<u>Result</u>	<u>SOD #</u>
RESIDENT BEHAVIOR/FACILITY PRACTICE	SUBSTANTIATED	10009417
HOMELIKE ENVIRONMENT & CLEANLINESS	NOT SUBSTANTIATED	
MEDICATIONS	SUBSTANTIATED	10009417
STAFF TRAINING AND PROFICIENCY	NOT SUBSTANTIATED	
STAFF ADEQUACY	NOT SUBSTANTIATED	
PROGRAM SERVICES	NOT SUBSTANTIATED	

Date Complaint Received: 10/01/2004

Date Investigation Completed: 02/07/2005

<u>Subject Area(s)</u>	<u>Result</u>	<u>SOD #</u>
RESIDENT RIGHTS	NOT SUBSTANTIATED	
ABUSE	NOT SUBSTANTIATED	
RESIDENT BEHAVIOR/FACILITY PRACTICE	NOT SUBSTANTIATED	

Date Complaint Received: 02/02/2004

Date Investigation Completed: 03/26/2004

<u>Subject Area(s)</u>	<u>Result</u>	<u>SOD #</u>
RESIDENT BEHAVIOR/FACILITY PRACTICE	NOT SUBSTANTIATED	

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